



#### Who we are

As a strategic partner to some of the world's largest healthcare and life sciences organizations, we play a deep and meaningful role in accelerating digital innovation, driving sustainable value and helping improve outcomes across the healthcare ecosystem.









With 100% focus on healthcare, CitiusTech is uniquely positioned to address complex provider challenges, accelerate digital innovation, drive rapid adoption of value-based care models, enhance patient engagement and empower clinicians for better care.

150+

Data & analytics engagements

350+

FHIR & HL7 certified professionals

350+

Clinical apps & data systems engineered

+M08

Patient records handled

# **Transforming Care Through Digital Health Technology**

Healthcare is undergoing a massive wave of digital transformation – driven by value-based payment models, heightened consumerism and physician burnout; fueled by regulatory pressures, digital engagement imperatives, and a highly competitive marketplace.

CitiusTech offers large health systems and provider services companies a powerful combination of healthcare technology services, platforms and consulting services. We help organizations address complex technology challenges and leverage unique opportunities for digital innovation.

Our deep understanding of healthcare technology, human-centered design and digital engineering have enabled us to closely track industry evolution and build scalable solutions and platforms ahead of the market.



## **Key Digital Areas of Focus for Providers**

- Advance the quadruple aim through digital transformation, covering hybrid Cloud strategy, modern data architectures, next-gen digital technologies, data science, Al and intelligent automation
- Enhance digital experiences across the spectrum of patient and clinician engagement – digital front door, virtual care enablement, digital therapeutics, smart automation, IoMT, SMART on FHIR among others
- Drive convergence and compliance by streamlining interoperability and data management, using robust and scalable frameworks for integration, data quality, aggregation, governance, security, and data monetization
- Improve outcomes and financial performance by facilitating insightdriven decision-making, leveraging evidence-based guidelines, prebuilt certified platforms, predictive models, and business analytics
- Accelerate innovation across the clinical value chain through next-gen digital technologies, modern DataOps, advanced analytics, Al engineering, process re-engineering, and intelligent automation

### **Accelerating Digital Transformation and Convergence Across the Healthcare Ecosystem**

Segments Provider **Life Sciences** MedTech **Payer** Large Health Systems & IDN National Health Plans **FHR Vendors Pharmaceuticals** Provider-led Health Plans Clinical Applications Biotech and Biopharma Large State Health Plans Large CROs Medicare Advantage Plans **RCM Systems** Specialty Healthcare LTPAC & Home Health **Payer Service Providers** Medical Imaging Clinical Research and Trials Ancillary Services – Clinician Wellness and Disease Connected Technologies Medical, Therapeutic Devices Staffing, Diagnostics, RCM Management Companies (IoT) Pharma ISVs Management, functional and digital consulting and business advisory services to **Healthcare and Life Sciences Consulting** address strategic transformation needs and business challenges of clients **Digital and Product** Enterprise software development combining design thinking, next-gen technologies and agile methodologies to create differentiated products and superior digital experiences Engineering **Data, Analytics** Healthcare focused data, analytics and AI capabilities to solve complex interoperability and Al needs, derive meaningful insights, power decisions and unlock business value **Interop & Integration** Extensive portfolio of capabilities and accelerators to drive complex integration and **Engineering** interoperability programs – across applications, data, workflows, and standards Consulting, design, reengineering and implementation of specialty EHR/EMRs, clinical solutions, **Implementation** Services core healthcare systems, consumer experience systems, RCM and analytics platforms **Healthcare Solutions**, Proprietary healthcare products, outcome-based **PERFORM+ Suite** Services and Products packaged offerings, partner solutions and services Data and Performance Momt.

### **Trusted Digital Transformation Partner For The Healthcare Ecosystem**



#### **Healthcare Convergence**

Deep expertise in healthcare data, apps, analytics & Al to drive convergence across provider, payer & life sciences



#### **Digital Transformation Partner**

End-to-end technology and consulting capabilities to address a spectrum of healthcare technology needs



#### **Scalability & Maturity**

7,500+ professionals with strong healthcare IT expertise & delivery excellence across data, digital and AI engineering



#### **Client-First Focus & Accountability**

Customer success focus, high-touch & transparent client engagement with strong leadership involvement



#### **Global Delivery Model**

Proven record in driving cost and operational efficiencies through ISO & HIPAA compliant offshore leverage



#### **Management Consulting**

Expertise in healthcare business process optimization, informatics strategy, security and regulatory compliance



#### **Strategic Partnerships**























# Transformative Consulting & Solutions for Large Providers and Payviders



#### Interop, Integration & Data Management

- Data Interoperability

   (New standards for data sharing across payer, provider, Life Sciences ecosystem FHIR)
- Medical Imaging data liquidity and advanced search
- Regulatory compliance (Information Blocking, Price Transparency, No Surprises Act)
- Clinical data & System integration (Epic, others EMRs, Ancillary Applications, Payer data,



## Business Analytics, Al & Automation

- Intelligent automation Moving from manual process to machine (RCM, Supply Chain, Consumer Outreach)
- VBC, HEDIS, MACRA Analytics & regulatory data Submission
- Scaling analytics (Real-time insights & next best actions)
- AI/ML, BI/Reports, Self-Service queries (Tableau, MS Power BI & AI conversational)



#### Consumer Health Enablement

- Digital Front Door
   (Easy to use
   Omnichannel patient
   & provider experiences
- Experience Led Digital & Mobile Design, (Humancentered Omnichannel UI/UX)
- Integration for Telemedicine & Hospital at Home



#### Hybrid Cloud Strategy & Migration

- Cloud Consulting (Readiness assessment & strategy – Cost/FinOps, Security, Performance, Operational readiness, Cloud selection)
- Cloud application migration planning (Prioritization, Impact to Opex/Capex, Training, Change Management)
- Multi-Cloud Support (Microsoft Azure, Amazon AWS, Google/GCP)



#### **Tech Portfolio Modernization**

- Application
   Development
   Digital & Al
   Engineering
- Application
   Portfolio Mgmt. &
   Rationalization
- Payer Core System Modernization
- Development Life Cycle (Agile, DevSecOps, Quality Assurance automation)
- HIPAA Privacy & Security Consulting

# Success Stories: Long-term, High-value and Transformative Relationships with Large Healthcare Organizations



## **Globally-recognized Top U.S. Health System**

11+ year relationship

- Digital transformation partner supporting next-gen initiatives like Cloud strategy on GCP, digital engineering, and intelligent automation
- Data, Analytics & Al: EDW sustenance, Al Factory
- Application Modernization:
   Patient engagement, pop
   health, and SCM apps



## **Top-2 Provider of Renal Care Solutions**

12+ year relationship

- Digital Transformation: Clinic Without Walls (CWOW), real-time CDS
- COVID-19: Al/ML and risk prediction models
- Next-gen App Development: Mobile apps for physician engagement
- EDW for eligibility, claims, referral data



## Nationally-recognized Integrated Health System

10+ year relationship

- Integration and interoperability solution for HIE onboarding
- Comprehensive data strategy for streaming analytics and real-time care alerts
- Clinical data integration for payer-provider convergence and HEDIS/STAR reporting
- State-of-the-art analytics platform for substance abuse

#### **About CitiusTech**

With 8,000+ healthcare technology professionals worldwide, CitiusTech helps leading healthcare and life sciences organizations reinvent themselves by accelerating digital innovation, leveraging next-gen technologies, and driving data convergence across the healthcare ecosystem.

We provide strategic consulting, digital engineering, data, analytics & AI, specialized platforms and end-to-end solutions to over 130 organizations across the payer, provider, medtech and life sciences industries. Our key focus areas include healthcare interoperability data management, quality performance analytics, value-based care, omni channel member experience, connected health, virtual care delivery, real-world data solutions, clinical development, personalized medicine and population health management.

Our cutting-edge technology expertise, deep healthcare domain expertise and a strong focus on digital transformation enables healthcare and life sciences organizations to deliver better outcomes, accelerate growth, drive efficiencies, and ultimately make a meaningful impact to patients.

100% healthcare focus

130+
healthcare clients

50M+
lives touched

**4.5/5** client satisfaction score

### **Key Contacts**



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